2016 Teleconference Schedule
(12-13-16)

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January 13, 1-2 pm CT
Improving Value of Care for Risk-Based Contracts at Cedars-Sinai
Scott Weingarten, MD, SVP, Chief Clinical Transformation Officer, Cedar-Sinai Medical Center. Similar to many other health systems, Cedars-Sinai has signed a number of new risk-based contracts, including health plan ACOs, Medicare Advantage contracts, and commercial HMO contracts. Dr. Weingarten discusses a number of new health care delivery strategies that have enabled Cedars-Sinai to reduce inappropriate care, improve quality, and safely reduce costs. The strategies include implementation of new care delivery models and leveraging the use of healthcare information technology. This teleconference is part of the Value-Based Care Collaborative.

January 14, 1-2 pm CT
GIS Mash-ups Can Help ACOs, HIEs
Brian E. Dixon, PhD, Indiana University Fairbanks School of Public Health and Regenstrief Institute. Through a grant from the Robert Wood Johnson Foundation, researchers at Indiana University and the Regenstrief Institute in partnership with the Marion County Public Health Department have embarked on a journey to integrate clinical data from electronic health records (EHRs) with community-level social determinant data to explore, spatially, the incidence and management of chronic, as well as infectious diseases. The effort led to the creation of several datasets and maps that allowed epidemiologists to better understand both disparities as well as disease burden within the community. Yet EHRs are not perfect, so the presentation also describes the bias and limitations of using EHRs to examine population health. This teleconference is part of the Value-Based Care Collaborative.

January 20, 1-2 pm CT
System Integration and Unified Communications Improve Efficiency and Experience
Gautam “G” Shah, VP, Vocera Communications. Learn how organizations are driving value with clinical system integration and a communication strategy that is designed to improve workflow efficiency and patient experience. Gautam shares insights on the links between clinical data, communications tools, and care team collaboration with patient safety, satisfaction and outcomes.

January 21, 1-2 pm CT
Effective Vendor-Agnostic EHR Optimization, Lesson Learned Across Multiple Vendors
Alan Weiss, MD, Director of Medical Informatics, Memorial Hermann. This presentation illustrates the need for EHR optimization as well as identifies its challenges. Dr. Weiss creates a roadmap to effective EHR optimization and share success stories from different organizations. This discussion is EHR agnostic - the ideas and concepts should be applicable to all EHRs.

January 27, 1-2 pm CT
Technology ePMO at Ascension Health
Melissa Dill, Vice President, Shared System Services, and Daryl Strecker, Regional PMO Director, Shared Delivery Systems, Ascension Health. Ascension Information Services (AIS) has been on a multi-year journey to develop and mature a Program Management Office to support the ever-changing technology needs of a large healthcare system. The formation of AIS’ ePMO has focused on consolidation of resources, standardization of tools and processes, financial modeling, and the culture change necessary to support an effective PMO. This session focuses on the approach, successes, and challenges experienced along the way. This teleconference is part of the PMO Collaborative.

February 2, 1-2 pm CT
Cyber Risk and Networked Medical Devices
Mark Ford, Principal; and Russell L. Jones, Partner, Deloitte Consulting, LLP. The Internet of Things (IoT) and how IoT devices can be secured in the current cyber landscape is a hot issue. An even more
critical issue is how network connected medical devices (IoT Medical) can be hacked, whether patients can be harmed, and more importantly how they can be secured. Join experts Mark and Russell, who
provide lessons learned from the field, regulatory updates and thoughts on cybersecurity of network connected medical devices for healthcare providers. This teleconference is part of the Security Collaborative.

February 4, 1-2 pm CT
Quality Health Network: Interoperability and Data Exchange in Action Across Colorado
Jacque Jones, Clinical Director, Quality Health Network and Patrick Gordon, Associate Vice President, Rocky Mountain Health Plans. Quality Health Network (QHN) is a nationally recognized Health Information Exchange (HIE) leader. This teleconference describes how providers, health plans, ACO’s, and case/care managers enhance patient care through their usage of ER and Acute care alerts delivered to them by the QHN HIE. Jacque and Patrick discuss an interoperability data exchange, showing how multiple disparate hospital and emergency room real time Admit, Discharge, Transfer (ADT) data is collected from two different HIEs throughout the state of Colorado and is subsequently delivered directly into the electronic systems of providers, health plans, and case/care managers.

February 9, 1-2 pm CT
Effective Strategies for Driving Quality Advance Care Conversations at Centura Health
James Corbett, SVP Community Health and Values Integration, and Cynthia Latney, Chief Nursing Officer/Vice President of Patient Care, Penrose St. Francis, Centura Health, and Shara Cohen, SVP, Client Experience, Emmi. While 90% of people claim doctors should have end of life conversations with their patients, only 17% say these conversations have actually occurred. To combat such statistics, the Centers for Medicare & Medicaid Services (CMS) are covering advance care planning discussions that take place between physicians and Medicare patients. However, as healthcare organizations are incentivized to drive these discussions, can they do more than “check a box”? Can healthcare organizations engage patients in conversations that actually drive action? James, Cynthia and Shara share strategies deployed by leading healthcare organizations to drive quality advance care conversations.

February 15, 1-2 pm CT
Data Methodology at Memorial Hermann
Siraj Anwar, MBBS, MS, CPHIMS, Director of Clinical Informatics for Knowledge & Content, Clinical Decision Support and Quality Informatics, Memorial Hermann Health System. With the ever expanding use of the Electronic Health Record (EHR) solutions in the healthcare environment, there is a vast opportunity for improving and potentially solving common healthcare workflow issues. However, it is imperative to understand the impact that these solutions have on the overall care of the patient and the clinical workflows. By carefully looking at clinical data within the EHR, it is possible to tell the “story” about this impact. This session is an overview of the data methodology and the tools used at Memorial Hermann to collect and understand the clinical data so as to identify and solve common issues within the healthcare environment and evaluate the impact of the solution. This teleconference is part of the Cerner Collaborative.

February 16, 1-2 pm CT
Challenges and Benefits of Application Rationalization and Consolidation at Mercy Health
Mike Hibbard, System VP, Chief Application Officer, Mercy Health. Managing an application portfolio for a large health system can be very challenging. Maintaining a balance of innovative and value-added systems within budgetary constraints is most challenging. Mike shares Mercy Health’s experiences and provides a model for successfully managing an application portfolio in healthcare.

February 18, 1-2 pm CT
Problem Management: An Innovative System to Improve Problem List Workflow at Intermountain
Kathryn Kuttler, PhD, Director of Clinical, Quality and Research Medical Informatics, and Chad Hodge, MS, PhD candidate, Software Engineer, Intermountain Healthcare. Electronic problem lists are an integral component of the EMR, and serve as the patient’s current health issues repository. Coded problems can be used to drive downstream activities such as decision support, evidence-based medicine, billing, and research cohort generation. Meaningful Use also requires use of a coded problem list. Over the course of three years, Intermountain Healthcare developed a problem management module (PMM) that provides innovative functionality to improve clinical workflow and problem list adoption, e.g. smart search, user customizable views, problem evolution, and problem timelines. This teleconference is part of the Clinical Decision Support Collaborative.
**February 24, 1-2 pm CT**
**Bringing OpenNotes to Inpatient and ICU Units at University of Minnesota**
Craig Weinert, MD, MPH, Associate Professor of Medicine, Pulmonary, Allergy, Critical Care and Sleep Medicine and Medical Director for Adult In-Patient Services, and Lee-Ann Kastman Breuch, PhD, Associate Professor and Director of Undergraduate Studies, Department of Writing Studies, University of Minnesota. Drs. Weinert and Breuch share findings of a pilot study involving surveys and interviews of patients and/or family members in six inpatient services regarding the sharing of physicians' notes during hospital stays. Patients were asked questions about the progress notes as well as perspectives of themselves as the subject of the notes. Survey results showed 74% to 86% responded positively and highly valued the progress notes. The rise of the patient-as-informed consumer and patient experience scores for hospitals and typed clinician notes stored in EMRs means that patients will increasingly expect to read their doctor notes in near-real time. What do patients say after reading their doctor notes while hospitalized? What do providers say? How does a teaching hospital provide doctor notes to hospitalized patients or their families? They also discuss issues and trends that emerged. *This teleconference is part of the Clinical Decision Support Collaborative.*

**March 8, 1-2 pm CT**
**Becoming a Connected Health System**
Tim Smith, Principal, Kelly Patrick, Senior Manager, Nick Wong, Senior Manager and Alan Vitale, Specialist Master, Health Information Technology Solutions (HITS), Deloitte Consulting, LLP. The changing landscape in our healthcare industry requires health systems to be “connected,” both internally and externally, to achieve business value, address regulatory needs, engage patients in their health, and to evolve in the ways needed for survival and to flourish in this changing environment. The need for discrete data integration and interoperability with core EHR capabilities across multiple vendors, applications and technologies is clear. Today, leaders in healthcare as well as other industries are already solving many of these interoperability challenges using readily available tools, techniques and architectures. Join us to discuss emerging needs, technologies, challenges and solutions to being a connected health system.

**March 10, 1-2 pm CT**
**Patient/Consumer Engagement at Cedars-Sinai: It Takes a Village**
Sharon Isonaka, MD, MS, VP of Clinical Transformation; Cynthia Litt Deculus, VP of Population Health; Omkar Kulkarni, MPH, Director, Healthcare Innovation Accelerator; and Cindy Levey, MPH, Associate Director, Community Benefit Systems and Planning, Cedars-Sinai Health System. This team from Cedars-Sinai discusses their multi-pronged approach to Patient and Consumer Engagement which aims to meet patients and consumers where they are across the continuum of care. This approach requires close partnership with leaders from across the organization and is supported by robust enterprise-wide information systems. The team highlights how Patient and Consumer Engagement can be both focused on the individual and rooted in a population-based approach to healthcare. Examples illustrate engagement across settings - from hospital to home to community - and examine the evolving role of technology in supporting these initiatives. *This teleconference is part of the Value-Based Care Collaborative.*

**March 16, 1-2 pm CT**
**Humanizing Efficiency In Healthcare: Research Results**
Sunitha Sastry, MPH, Director, Experience Improvement & Innovation, Director, Discharge Care Call Center, Patient Experience & Engagement Program, The University of Chicago Medicine, and Liz Boehm, Experience Innovation Network Director, Vocera. A growing body of evidence points to patient, family and staff experience as key drivers for transforming healthcare. Yet, a study by Vocera’s Experience Innovation Network identified gaps in stakeholder engagement, communication and infrastructure as many hospitals and health systems still struggle to align quality, safety and experience strategies. As more organizations implement Lean Six Sigma and high reliability programs, patient experience leaders aim to define the ideal intersection between efficiency efforts and solutions that restore empathy, respect and human connections. Hear more about the study’s findings and learn how your organization can benefit from a concerted, systematic effort that drives alignment across these historically siloed disciplines.

**March 17, 1-2 pm CT**
**Tools for the Connected Medical Home at Partners HealthCare Part II**
Joseph Kvedar, MD, Vice President, Partners HealthCare, Connected Health. The benefits of remote patient monitoring in better managing chronic disease, improving clinical outcomes and quality of care, increasing potential cost savings, and allocating resources are being achieved through a range of
connected health devices and programs. Dr. Kvedar describes initiatives under way at Partners HealthCare, including a program to reduce hospital readmissions in heart failure patients, virtual visits and remote consultations to improve access to care in rural settings and deliver care to patients with mental health challenges, and the use of mobile technologies to improve patient engagement by capturing personal health data, providing in-the-moment messaging and taking advantage of the addictive nature of ‘always on’ mobile devices. (Part I was presented Sept. 24, 2014, and can be accessed via our teleconference library http://www.scottsdaleinstitute.org/teleconferences/2014.asp). This teleconference is part of the Clinical Decision Support Collaborative.

March 24, 1-2 pm CT
Best In KLAS Awards
Jared Peterson, Senior VP of Operations and Taylor Davis, Director, KLAS. The annual Best In KLAS winners will be announced soon. Join KLAS for a look at the overall winner, Best In KLAS, and Category Leaders in all the market segment categories. Jared and Taylor discuss some of the larger categories.

March 29, 1-2 pm CT
OpenNotes at VCU
Susan Wolver, MD, Associate Professor Internal Medicine, Deborah Burgett, RN, MSHA, Director of Office of Clinical Transformation, Colin Banas, MD, MSHA, CMIO and Associate Professor Internal Medicine, and Rich Pollack, CPHIMS, CIO, VCU Health. Dr. Wolver and team discuss the VCU Health journey to improving patient engagement through the use of a patient portal and their recent implementation of OpenNotes within the portal. They walk through obtaining clinician buy-in and outlining the steps of the implementation process, as well as discuss trends and future directions after one year of being live with this new level of patient transparency. This teleconference is part of the Clinical Decision Support Collaborative.

March 30, 1-2 pm CT
Post-ICD-10 at Ascension Health
Mary Paul, VP Integration and Clinical Knowledge Management, Susan Wilson, BSN, MBA, Director, Clinical Information Systems, Meg McEiroy, ICD-10 Program Manager, Ascension. Mary, Susan and Meg share key success factors, tools and processes that resulted in a successful post ICD-10 transition. They also discuss the shared benefits of strong alignment among clinical, revenue cycle and IT stakeholders pre and post ICD-10.

April 5, 1-2 pm CT
The Alignment of Value Based Care and Population Health Technologies
Brian Flanigan, Principal, and Tony Jurek, Director, Deloitte Consulting, LLP. The changing landscape of Value Based Care, as it exists through regulatory, market or technological shifts, can make it difficult to connect the dots between Healthcare Technology Investments and Value Based Care requirements. Join Brian and Tony to hear lessons from the field, along with some of the top value based care questions health systems are asking. They cover the core capability areas – such as Population Health, Patient Engagement and Patient/Provider Encounters that organizations need in order to be successful when moving from volume to value. They also look at the technologies making up Value Based Care architecture. Finally, they discuss how to be successful in moving to this future state environment - including operating model alignment, business and IT change management and using information to focus on outcomes that matter. This teleconference is part of the Value-Based Care Collaborative.

April 11, 11 am CT
Analytics Excellence at Mosaic Life Care
Dr. Joe Boyce, MD, CTO and CMIO, and Andrew Bramlage, Architect, Enterprise Data Warehouse, Mosaic Life Care. Mosaic Life Care has built an EDW and analytics system that has provided advanced clinical, financial, and operational data to front line users and caregivers, enabling success in our multiple ACOs and FFS arenas. Analytics consolidation, architecture, governance, and implementation are among the topics discussed at an intermediate/advanced level. This teleconference is part of the Cerner Collaborative.

April 12, 1-2 pm CT
New Technologies Help Transform the use of Big Data
Dale Sanders, SVP, Health Catalyst. The term "Big Data" emerged from Silicon Valley in 2003 to describe the unprecedented volume, variety and velocity of data that was being collected and analyzed by Yahoo, Google, eBay, and others. An affordability, scalability and performance ceiling had been reached with traditional relational database technology. Through the Apache Open Source consortium,
Hadoop has become a powerful and popular technology platform for data analysis, yet adoption in healthcare has been slow. The cloud is making Big Data technology accessible and available as a commodity, which is lowering the barrier for adoption in healthcare. But does healthcare really need it now? Dale explains the migration to Big Data technology, how Big Data relates to the development of an analytics and decision support strategy in healthcare, and the details of implementation and transition. This teleconference is intended for both technical and non-technical audiences, as we explore the convergence of Big Data and Healthcare Analytics. This teleconference is part of the Value-Based Care Collaborative.

April 14, 1-2 pm CT
Michigan Collaborative: Three Competing Health Systems Partner to Improve Care
Stephanie Brady, DNP, APRN-BC, Vice President of Care Transitions, St. John Providence Health System; Susan Craft, MSA, BSN, RN, Director, Care Coordination Initiatives, Henry Ford Health System; Gloria Pizzo, BSN, RN, Senior Clinical Quality Consultant, MPRO; and Elizabeth (Betsy) Wall, System Executive Director, Quality Care Integration, Detroit Medical Center. Improving care transitions requires the willingness of healthcare organizations and post-acute care providers to work across the continuum. In Detroit, three competing healthcare organizations and the state quality improvement organization joined together to create a strategy to address readmissions from skilled nursing facilities. Learn how they standardized reported metrics, created a regional dashboard, and identified improvement opportunities that were common across all organizations. This teleconference is part of the Readmissions Collaborative.

April 28, 1-2 pm CT
Best Practices in Access and Wait Times at Cincinnati Children's
Jana Bazzoli, Vice President of Clinical Affairs, Cincinnati Children's Hospital Medical Center. An Institute of Medicine report shows that provider-focused approaches to scheduling and failure to appropriately use nurse practitioners and physician assistants are among the reasons timely access to care remains a problem. Read More. The report includes research on access and wait times at facilities from multiple specialties and geographic regions that have developed best practices on this issue, including Cincinnati Children's Hospital. Join Jana as she discusses learning how to increase access to subspecialty care in a setting where providers divide their time among patient care, research and teaching. Discover how variation in physician attendance and scheduling can impact access, and understand the measurement of supply and demand as they relate to patient access.

May 3, 1-2 pm CT
Application Management and its Relevance in the Changing Healthcare IT Landscape
Ayan Chatterjee, Principal, and Afzal Sulaiman, Director, Deloitte Consulting, LLP. Keeping pace with regulatory requirements and the growing need for digitizing health records to improve patient safety and outcomes in a world of decreasing reimbursements is today’s new normal. In this environment, the CIO’s organization continues to be challenged to do more with less. We invite you to join Ayan and Afzal to hear what other Healthcare Provider organizations are doing to stay ahead. In this discussion they address solutions and strategies such as: Managed services to lower the cost of ownership of IT applications through global delivery; leveraging technology to improve processes that lead to improved care delivery and better collections; and, leveraging data gathered through ongoing support to gain insights, and ongoing innovation. This key discussion addresses the increasing demands of IT, while managing costs and safeguarding sensitive data.

May 4, 1-2 pm CT
Clinical and Financial Benefits of Tele-ICU at Advocate
Michael Ries MD, MBA, FCCM, FCCP, FACP, Medical Director, Adult Critical Care and eICU, and Cindy Welsh, RN, MBA, VP, Adult Critical Care & Medical Prof. Affairs, Advocate Health Care. Aligning technology adoption with organizational strategy and operations is part of the systematic process at the foundation of value creation. Tele-ICU Medicine is a disruptive innovation that if used properly can enable a healthcare organization to garner clinical and financial benefits. Dr. Ries and Cindy discuss how tele-ICU has enabled Advocate Health Care to realize some of these benefits.

May 12, 1-2 pm CT
How IT can Support Improved Diagnosis for Improved Safety and Quality
Michael Cohen, MD, University of Utah Health Care. This teleconference highlights findings from the recent IOM report on diagnostic errors. The report, Improving Diagnosis in Health Care, introduced a new definition of diagnostic error and outlined eight goals (recommendations) that are discussed. This teleconference is part of the Clinical Decision Support Collaborative.
May 19, 1-2 pm CT
Lessons Learned in Data Migration at Memorial Hermann
Alan Weiss, MD, Director of Medical Informatics, Memorial Hermann. Memorial Hermann recently converted their medical group to Cerner ambulatory and migrated the data themselves from the legacy EHR. While this aspect of the project was key to implementation, it was challenging, time consuming, error prone and revealed significant quality issues within the data. Sharing the lessons learned should assist other institutions going through any EHR vendor conversions. Moreover, some of the novel approaches and analyses performed may give insight into better EHR design and use. This teleconference is part of the Clinical Decision Support Collaborative.

May 24, 1-2 pm CT
Realizing the Value from EHRs: A Pragmatic Approach
Tonya Edwards, MD/MMM, Senior Physician Executive, Scott Pillittere, VP, Impact Advisors. Aided by Meaningful Use funding, most healthcare organizations have now implemented an Electronic Health Record. However with the accelerated pace of value-based payment including MIPs, APMs, Bundle Payments and others, healthcare executives are now looking for opportunities to increase the value garnered from their EHR implementation. In this session, learn how to focus in on key, high value clinical and revenue cycle target areas for improvement, quantify the expected benefits, prioritize opportunities, operationalize improvements and measure your success.

May 31, 1-2 pm CT
From CMIO to CHIO: Information, Integration and Innovation
Luke Webster, MD, VP and Chief Medical Information Officer, CHRISTUS Health, and Pam Arotto, President and CEO, Maestro Strategies. This teleconference explores the evolving role of the CMIO. Dr. Webster shares his personal story and role as a CMIO. Initially focused on meaningful use and EHR adoption, he describes the pivot his team has made in the leadership of Health Informatics and Clinical Intelligence. And based on research conducted at over 60 progressive IDNs, Pam describes new leadership structures and operating models for IT, Informatics, Analytics and Quality. The concept of the Chief Health Information Officer will be discussed and the role defined. This teleconference is part of the Clinical Decision Support Collaborative.

June 1, 1-2 pm CT
More than a PMO: Solution Value Office at Northwestern Medicine
Bob Gleason, Director, Solution Value Office, Northwestern Medicine. How does the IS organization in a large (and rapidly growing) academic health system deliver value to the enterprise, and do so at “the speed of the business?” Northwestern Medicine Information Services (NMIS) has put in place processes managed by the Solution Value Office (SVO) to increase focus on high-value projects, and more efficiently address operational requests and changes. From a robust customer-facing Alignment organization, through the project intake and planning processes, to quality delivery and value realization, NMIS is committed to delivering value in a scalable, transparent and efficient manner. During this presentation we describe the interaction between the Align team, project intake, project management, apps and ops teams, IT training and organizational change management to meet the needs of our growing System. This teleconference is part of the PMO Collaborative.

June 7, 1-2 pm CT
Insight-Driven Healthcare - The Future Has Arrived
Brian Doty, Principal, and Nitin Mittal, Principal, Deloitte Consulting, LLP. Since its inception healthcare has been an information-driven process. We are at the threshold of a new age of healthcare where analytics will radically transform the way patient care is delivered. The convergence of financial, socioeconomic, competitive, regulatory, and technology trends requires healthcare organizations to think about innovative ways to re-engineer how patient care is delivered using data, technology platforms, processes, and talent. Attendees will hear how leading insight-driven healthcare organizations and industry thought leaders are beginning to deploy technologies such as Big Data, cognitive analytics, artificial intelligence, and managed analytics, to constituents across the extended health care enterprise. This teleconference is part of the Value-Based Care Collaborative.

June 15, 1-2 pm CT
The Ambulatory EMR Market: What You Need to Know
Aaron Gleave, Ambulatory EMR & Practice Management Research Director, and Erik Bermudez, EMR & Telemedicine Research Director, KLAS. Aaron and Erik share key insights from KLAS’ recent reports Ambulatory EMR purchasing plans and Ambulatory EMR performance by specialty. Join us as they discuss which vendors are being considered most by ambulatory practices and which vendors are being
They also highlight ambulatory EMR performance and market trends for the various clinical specialties.

June 20, 1-2 pm CT
Adventist Health, Florida Hospital Turns to Friendlier Tools to Collect Unpaid Bills
Jeff Hurst, SVP Revenue Cycle, Adventist Health System, Florida Hospital. In a time of growing industry complexity and increasing consumer expectations, successful health systems are revamping their revenue cycles to improve not only the financial outcomes of their organizations, but also the financial experience of their patients. With continued growth in patient responsibilities and increasing numbers of newly insured, there is a growing population of consumers experiencing financial challenges with their increasing medical bills, many of whom are newly insured for the very first time and don’t truly understand the health plan coverage they have, or don’t have. This session details the various strategies of Florida Hospital, a large, multiple-campus, faith-based IDN located in Central Florida, as operational and IT executives focus on new and innovative systems and practices to engage with their patients and their community in new ways to prove the concept that you can do good by your patients and also do well by your organization. This teleconference is part of the Cerner Collaborative.

June 28, 1-2 pm CT
Transparency in Healthcare IT: The Technology Business Management Journey at Ascension
Michael R. Oligschlaeger, Vice President, Finance, and Jeff Bader, Manager, Finance, Ascension Information Services. Ascension Information Services (AIS) is on a journey to develop and implement a Technology Business Management (TBM) program that will improve how its IT leaders manage the business of IT. TBM will create cost transparency, drive financial accountability, and promote resource optimization via robust metric reporting and the development of a consumption based chargeback model. In this session, you will learn about the TBM program at AIS, how they’re driving transparency through reporting, the steps they’re taking to implement a consumption-based chargeback model, and the obstacles they face and how they’re overcoming them.

July 12, 1-2 pm CT
Patient Engagement and Population Health at Kaiser Permanente
Scott Young, MD, Associate Executive Director Clinical Care and Innovation and the Care Management Institute at Kaiser Permanente, and Andrew Wiesenthal, MD, Director, Deloitte Consulting LLP. Kaiser Permanente looks at patient engagement as a core component of population management and care for the chronically ill. Kaiser Permanente’s framework breaks this into three complementary approaches. First, Kaiser Permanente invests in basic tools and processes to promote prevention and disease detection, best exemplified by the approach to colon cancer screening. Second, Kaiser Permanente holds all clinicians accountable for executing patient engagement strategies for these problems with every “touch” of a patient, regardless of their specialty. Third, Kaiser Permanente is broadening the concept of shared decision-making to hold patients accountable for how they are to be engaged, allowing for personalization. Together, these approaches and continual innovation around them allow for market-leading patient engagement. This teleconference is part of the Value-Based Care Collaborative.

July 14, 1-2 pm CT
Intermountain Healthcare Sets up Cybersecurity War Room
Karl J. West, CISO and Assistant Vice President, Intermountain Healthcare. Karl has spent four years developing a Cybersecurity Operations Center. He discusses the evolving threat landscape in healthcare and how and why to develop a Cybersecurity Operations Center. The teleconference reviews the people, process, technology and cost challenges, along with the compelling message needed to inform and educate the management committees and the boards. This teleconference is part of the Security Collaborative.

July 26, 1-2 pm CT
Powering an ACO, Analytics, and Technology Innovation with an HIE at Baystate
Joel Vengco, VP & CIO, Baystate Health. Interoperability is extremely critical for the advancement of healthcare. In fact, it is necessary for surviving in today’s healthcare environment. A health system can no longer simply rely on its physical locations for seeing and managing patients; rely on its EMR and Revenue Cycle systems for comprehensive information about its patients; and it certainly cannot manage populations without platforms that create collaboration, interoperability, and insight. Health Information Exchanges (HIEs) are finally evolving into a crucial platform for such requirements. HIEs are not simply just about data aggregation and exchange, but can be purposed for much more benefit, especially in the environment of value-based care and population health. Joel describes the HIE in western
Massachusetts and the impact it has on patient care. This teleconference is part of the Value-Based Care Collaborative.

**August 2, 1-2 pm CT**

**Great Lakes Health Connect**

Doug Dietzman, Executive Director, Great Lakes Health Connect. GLHC has been implementing a sustainable community-based health information exchange across the state of Michigan since 2010 and now is one of the most mature in the country. One of the communities GLHC serves is Flint Michigan where the lead-tainted water crisis has taken center stage nationally. Join us for a conversation of how community-based health information exchange is a key requirement for supporting these sorts of regional health crises and ensuring longitudinal medical data is available where and when it is needed. We also discuss important lessons for what a next generation public health community infrastructure might look like.

**August 4, 1-2 pm CT**

**CIO Perspective - Improving the EHR by Pursuing Usability Science at Houston Methodist**

Robert Eardley, CIO, Houston Methodist. Millions have been invested in EHRs but are they intuitive enough for physicians, nurses and others to complete their everyday tasks easily? In this teleconference, we'll explore the science of usability. Usability science systemically observes user interactions and gives guidance on changes that can improve the System Usability Score (SUS). Robert discusses SUS, along with the implementation at Houston Methodist and lessons learned.

**August 9, 1-2 pm CT**

**Clinical Integration: A Road Map to Accountable Care from DHG Healthcare**

Josh Berlin, JD, Principal, DHG Healthcare, and Jacqueline Matthews, RN, MS, Senior Healthcare Transformation Director, IBM Watson Health. Many health systems are pursuing options to form Clinically Integrated Networks (CINs) in order to move from volume to value to help lower the cost of care and improve quality. It’s critical that providers gain access to the patient’s longitudinal record at the point of care, yet the path forward is fraught with multiple alternatives and decisions about leveraging the right technology. Josh and Jacqueline share insight with attendees on the current healthcare climate in moving from volume to value, key components and accelerators of clinical integration, the important role Information Technology plays in CINs, and operational, clinical, financial and contracting considerations for networks. This teleconference is part of the Value-Based Care Collaborative.

**August 10, 1-2 pm CT**

**Mercy Health Saves $50M by Standardizing Clinical and Medication Content**

Wayne Boheneck, Vice President Clinical Support Services, and Susan Mashni, Chief Pharmacy Officer, Mercy Health. Mercy Health has 23 acute care facilities and over 2000 ambulatory providers live on a single instance of Epic. Standardization of both clinical content and medication formulary within the electronic healthcare record has resulted in over $50 million in cost savings and significant downstream efficiency savings. The governance structure and process necessary for success will be discussed and shared. This teleconference is part of the Clinical Decision Support Collaborative.

**August 11, 1-2 pm CT**

**Taking a Business Approach to Cybersecurity at Henry Ford Health System**

John Fowler, Deputy Information Security Officer, Henry Ford Health System. Today, security is in the forefront of everyone’s mind; however, mostly for the wrong reasons. Organizations are too focused on regulatory requirements and the “what if” or “what did happen” as reported in the press. As such, security is seen as a necessary evil or simply a non-value added cost of doing business. Rather than focusing on the “carrot or stick” approach to engaging the business, this presentation focuses on the both the soft and business skills required to engage the business, the true value-add that security can bring in partnering with the business, and real world examples of how security can save the organization money. This teleconference is part of the Security Collaborative.

**August 15, 1-2 pm CT**

**DIRECT Email vs Direct Email - Year One of DIRECT Messaging at VCU**

Terry Lockhart, HIM Informaticist, Health Information Management, and Charissa Augustine MHA, RN, BSN, BCS, Clinical Application Analyst, Information Systems Dept., VCU Health. In theory, DIRECT messaging holds much promise to be exactly what we need for improving inter-facility patient related communication. But in practice, it’s turned out to be more difficult than expected and slower to grow than we’d hoped. This presentation will review our year’s worth of history with DIRECT messaging and
provide opportunities for you to share your facility's experiences and lessons learned along the way. This teleconference is part of the Cerner Collaborative.

**August 17, 1-2 pm CT**
**CDS Malfunctions: Causes, Detection and Prevention**
Adam Wright, PhD, Associate Professor of Medicine, Harvard Medical School, Senior Scientist, Brigham and Women's Hospital. Clinical decision support (CDS) systems, when effectively designed and used, are powerful tools for improving the quality and safety of healthcare but can be complex to develop and maintain. Dr. Wright presents research, funded by the National Library of Medicine, on CDS malfunctions - cases where CDS doesn't work as expected. The presentation will cover common causes of CDS malfunctions and strategies for prevention, including integrated knowledge management, monitoring and anomaly detection. This teleconference is part of the Clinical Decision Support Collaborative.

**August 18, 1-2 pm CT**
**Pop Health: Leveraging Technology to Drive Prevention at Mercy Health**
Erin Fries, MD, Chief Clinical Officer, Mercy Health, Tarah Knaresboro, VUI Design Manager, and Samuel Moore, Client Services Manager, Emmi. Managing a population's health means more than helping people when they're ill – it means driving behaviors that will keep them healthy. But the resources required to do this effectively are often costly and in short supply. Without consistent and effective information and support, clinical and financial outcomes are put at risk. Dr. Fries, Juliann and Samuel share how Mercy uses Explorys, Epic, Emmi, MyChart, and even USPS mail to reach patients and engage them in their health and wellness. This teleconference is part of the Value-Based Care Collaborative.

**August 23, 1-2 pm CT**
**Leveraging MACRA to Improve Revenue Cycle and Clinical Integration**
Scott Pillittere, VP, Impact Advisors and Henry Stokman, Principal, Impact Advisors. As 2017 quickly approaches, the new MACRA rules will start to take full effect. As value based reimbursement ramps up through 2020, it is going to become increasingly important for hospital executives to manage their patient populations and reimbursement through data in order to maintain their current financial performance. This session will focus on how population management, the different types of risk and payment models, the impact of clinical integration, and data can all be leveraged to help drive strategic revenue cycle related decisions for the organization. This teleconference is part of the Value-Based Care Collaborative.

**August 30, 1-2 pm CT**
**Global EMR Adoption, Performance and Usability 2016**
Jeremy Goff, International Research Director, KLAS, shares key insights from KLAS’ newly published report, “Global EMR Adoption and Performance 2016.” Jeremy will be discussing how global EMR vendors are performing in areas such as sales and contracting, usability, technology, and support. Additionally, he will explore the ways in which EMR adoption varies for providers in different regions of the world and by vendor.

**August 31, Noon-1 pm CT**
**We Have a Long Way to Go Yet on Patient Safety Says Gandhi, National Patient Safety Foundation**
Tejal Gandhi, President and CEO, National Patient Safety Foundation. In 1999 the Institute of Medicine published their seminal report “To Err is Human,” but more than fifteen years later, patient safety concerns remain a serious public health issue. In February 2015 the National Patient Safety Foundation convened an expert panel to assess the state of the patient safety field and set the stage for the next 15 years of work, leading to the publication in December 2015 of the well-received report “Free From Harm.” This engaging and informative session considers the eight recommendations of the “Free From Harm” report and how they can help accelerate the creation of total systems safety in all healthcare settings. This teleconference is part of the Clinical Decision Support Collaborative.

**September 8, 1-2 pm CT**
**Our Journey through Readmissions from the Patient Perspective at UCLA Health, Part II**
Nasim Afsar, MD, SFHM, Associate CMO and Assistant Clinical Professor, and Erin Dowling, MD, Medical Director of Readmission Reduction Initiative, Department of Medicine, UCLA Hospitals. The Department of Medicine at UCLA Health has conducted multiple studies approaching hospital readmissions from the patient perspective. In this follow-up conference to part one, Drs. Afsar and Dowling briefly review the baseline data previously presented and highlight the most recent work on understanding patients’ choices and the complexities that may play into the decisions made post-hospital discharge when seeking medical care. (Part I was presented Feb. 5, 2015, and can be accessed via our

September 13, 1-2 pm CT  
**Outlook for M&A in Healthcare and Delivering the IT Value**  
Nick Wong, Senior Manager, and Sam Vos, Manager, Deloitte Consulting, LLP. Healthcare providers are increasingly integrating through M&A and affiliations, and the most successful organizations are those that are able to achieve high levels of integration in a short period of time. Provider IT organizations are experiencing change at an increasingly faster rate, while having to maintain operations. Hear how leading healthcare organizations are achieving IT value (e.g. reduced IT operating cost, increased coordination of care) quickly in M&A and affiliation activity.

September 15, 1-2 pm CT  
**The CMS Comprehensive Primary Care Initiative at Centura Health**  
Tamra Lavengood, RN, BSN, MSN, Clinical Performance Coordinator, Centura Health Physician Group, and Will McConnell, MBA, PhD, VP Operations and Outreach Strategy, Mercy Regional Medical Center. The Centers for Medicaid and Medicare Services, as well as several payer groups, invested in the Comprehensive Primary Care (CPC) Initiative to drive change and prepare organizations for population health management. The four year pilot program (2013-2016) required participating clinics to achieve several milestones which included: 1) empanelment, risk stratification, and complex care management; 2) access and continuity of care; 3) patient experience; 4) quality improvement measured by achieving CQM benchmarks. 5) care coordination between the ED, hospital; and 6) shared decision-making. Five hundred clinics across seven states embarked on the journey, and better patient health, better care and decreased costs were realized. CMS is now funding the largest initiative to date based on the CPC framework, called CPC+, beginning in January 2017. Tamra and Dr. McConnell discuss lessons learned, including identifying the highest risk population, targeted complex care management of that highest risk population which reduces overall healthcare expenditures, care management of that highest risk population which additionally requires behavioral healthcare management, and care coordination for ED and hospital discharges, which is critical for decreased hospitalization and ED visits. These strategies lead to the realization of the Triple Aim. This teleconference is part of the Value-Based Care Collaborative.

September 19, 1-2 pm CT  
**Advocate-Cerner Partnership Creates Big Data Analytics for Pop Health**  
Rishi Sikka, MD, SVP of Clinical Operations, and Tina Esposito, Vice President, Center for Health Information Services, Advocate Health Care. This session covers an overview of the “Advocate Cerner Collaborative.” The overarching objective of the Collaborative is to both data- and analytic-enable a population health strategy that includes a ‘big data’ platform, predictive analytics, and targeted patient interventions. Key initiatives of the Collaborative will be reviewed, including care management impact modeling and population wellness models. This teleconference is part of the Cerner Collaborative.

September 22, 1-2 pm CT  
**Patient Outreach 2016: Driving Outcomes - From No-Show to Better Health**  
Adam Cherrington, Research Director, KLAS, shares key insights from KLAS’ newly published report. Many patient outreach vendors claim to help providers, but not all solutions are created equal. Adam reviews the report and answers provider questions surrounding which solutions offer various outreach functionalities, which are driving the best outcomes, and which vendors best help providers leverage their outreach solutions. See also the SI Patient/Consumer Engagement Adoption Model™ and Assessment®.

September 27, 1-2 pm CT  
**Integrating Behavioral and Mental Health into Primary Care and PCMH 2.0**  
Charles Coleman, PhD, CMPH, PHM Solutions Lead, Behavioral & Mental Health Programs, and Karen Handmaker, MPP, VP, Population Health Strategies, IBM Watson Health. Engaging people in their health and healthcare is a universal challenge - and even more so for people with behavioral health diagnoses. Now, with value-based incentives, new sources of data and expanded care teams, advanced Patient Centered Medical Homes (PCMHs) are integrating behavioral and physical healthcare to make a difference for individuals and populations. Dr. Coleman and Karen share insights and a business case for behavioral health integration. In this session they discuss understanding the imperative for integrated behavioral and physical healthcare, new instruments to assess and manage behavioral health in PCMH, and how to integrate behavioral health services in PCMH practices. This teleconference is part of the Value-Based Care Collaborative.
September 28, 1-2 pm CT
Clinical Decision Support Governance and Analysis at Texas Health
Luis Saldana, MD, MBA, FACEP, Chief Medical Informatics Officer, Maxine Ketcham, MBA, RN-BC, CPHIMS, CPHQ, Analyst Clinical Decision Support, and Kanan Garg, MA, MPH, CPHIMS, SSBB, Analyst, Clinical Decision Support, Texas Health. Dr. Saldana, Maxine and Kanan share their journey with developing and growing a robust Clinical Decision Support program. They discuss their framework, which includes a 5 CDS Rights approach, and its evolution in leveraging analytics for Clinical Decision Support. In addition they talk about how they organize to manage the lifecycle of CDS interventions. These learnings should have relevance for organizations seeking to grow and optimize their CDS programs. This teleconference is part of the Clinical Decision Support Collaborative.

September 29, 1-2 pm CT
Building a Cybersecurity Team at Partners
Jigar Kadakia, CISO and Chief Privacy Officer, Partners HealthCare. Until recently, many health care organizations haven’t had the resources to stand up dedicated information security teams. However, with the changing regulatory and threat landscapes, many are now trying to create information security offices to provide focused effort on these critical functions. But even after securing the budgetary commitment to build a team, many struggle to find, hire, onboard, and nurture people with the right skill sets in a job market where the ideal candidates are scarce. In this session, you will hear how Partners has addressed these challenges in order to establish their security team over time. This teleconference is part of the Security Collaborative.

October 4, 1-2 pm CT
Going Digital: Identifying and Engaging the Newly Empowered Healthcare Consumer
David Betts, Principal, and Josh Nelson, Principal, Deloitte Consulting, LLP. Healthcare consumers today are demonstrating higher expectations for the level of service that they receive from their healthcare providers. Driven in part by our increasingly digital and mobile world, these expectations are pushing providers to react and “up their game” when it comes to engaging with tomorrow’s customers today. While there is not a one size fits all answer, providers have taken one of several approaches to address these new expectations. Hear how providers are defining their customer/digital strategy, leveraging new and different technologies, and creating new experiences to meet a new dimension of consumerism in healthcare. This teleconference is part of the Value-Based Care Collaborative.

October 6, 1-2 pm CT
Preparing for the Merit-based Incentive Payment System (MIPS)
Maria Balderas, PhD, Health Informaticist, IBM Watson Health. Earlier this year, CMS announced that multiple quality reporting programs were being streamlined into the new Merit-based Incentive Payment System (MIPS). This will change the way Medicare links performance to payment. Dr. Balderas describes the potential impact the program will have on MIPS-eligible clinicians, and explains how scoring will impact payment adjustments and provides ways to prepare for MIPS. This teleconference is part of the Value-Based Care Collaborative.

October 11, 1-2 pm CT
Geisinger Genomic Initiative
Marc Williams, MD, Director, Genomic Medicine Institute, Geisinger Health System. Precision Medicine has the potential to transform the way care is delivered and, if realized, promises to improve outcomes and value to the healthcare system. Geisinger Health System has implemented the GenomeFIRST™ program that analyzes whole exome sequencing data from tens of thousands of participants to identify medically actionable information to return to participants and their providers. Dr. Williams discusses how innovative informatics approaches are being utilized to optimize the return of results to ensure that improvements in outcomes and value can be realized. This teleconference is part of the Value-Based Care Collaborative.

October 12, 1-2 pm CT
Universal Care Center at UW Hospitals and Clinics: The Role of Technology Visioning & Planning
John Sheehan, President, UW Health American Center and SVP, UW Hospital and Clinics, and Carl Fleming, Principal, Impact Advisors. The Universal Care Center is a concept that creates a healthcare facility which is right-sized and presents a flexible, dynamic and ‘appropriate venue of care.’ Carl and John share insights and a business case for technology visioning and planning for a Universal Care Center (UCC) design. In this session they discuss the imperative for aligning the Building Design and Clinical Workflows with core and emerging technologies to create a UCC environment that is efficient, safe and enables a positive patient and care team experience.
October 17, 1-2 pm CT
**Michiana Health Information Exchange**
Waldo A. Mikels-Carrasco, Director of Population Health Research & Development, Michiana Health Information Exchange. Waldo discusses the development of an HIE-driven solution that uses clinical and psychosocial data integration to extend beyond current operational models for avoiding readmissions of Medicare Shared Savings Plan Accountable Care Organizations (MSSP ACO) and Bundled Payments for Care Improvement (BCPI) patients. Triggering off an initial alert to the hospital that a dually eligible (Medicaid/Medicare) member has entered their system, care coordination staff screen patients for social needs that could potentially present post-discharge barriers, resulting in community-based case management to provide coordination of service referrals and reduce patient readmissions within 30 or 90 days. *This teleconference is part of the Cerner Collaborative.*

October 18, 1-2 pm CT
**Characteristics of a State of the Art Call Center at Henry Ford Health System**
Cyndy Orrys, MBA, Director-Contact Center, Henry Ford Health System. In an effort to improve the patient experience, HFHS is leveraging technology to integrate with their EMR and telephone system. Callers now expect self-service options similar to those available in non-healthcare customer service situations. HFHS has accomplished this by streamlining the caller experience with its new Interactive Voice Technology. Cyndy discusses how the IVR technology has created value for the patient and for the health system. *This teleconference is part of the Value-Based Care Collaborative.*

October 20, 1-2 pm CT
**Ascension - IT General Controls (ITGC) Program Evolution**
Mike Oligschlaeger, Vice President, Finance, AIS, and Chris Pento, Director, AIS Shared Delivery Services, Ascension Health. Establishing and maintaining effective ITGCs throughout Ascension is a system-wide priority, and Mike and Chris have played significant roles in establishing an effective ITGC environment for Ascension. They share their journey to ITGC effectiveness, through the engagement with Ascension leadership, development of tools and processes, and creation of a local and system-wide governance structure.

October 27, 1-2 pm CT
**Interoperability From the Clinicians View: Frustrating Reality or Hopeful Future?**
Bob Cash, VP Provider Relations, KLAS. Do clinicians have the interoperability they need? How promising are the new industry initiatives CommonWell and Carequality? What interoperability successes are happening? Join us as Bob answers these questions and shares key, industry-wide findings from KLAS’ new report, "Interoperability 2016 From a Clinician View: Frustrating Reality or Hopeful Future?"

October 31, 1-2 pm CT
**The Impact of Clinical Documentation Improvement on Rev Cycle at CoxHealth**
Angie Curry, Corporate CDI Manager, CoxHealth. In 2015, CoxHealth was the first to use Cerner's Embedded Clinical Documentation Improvement (CDI) solution. Since then, automating a CDI workflow in the same medical record as the physician has played a big part in efficiency gains and even finding additional revenue. In this session, Angie explores different staffing models, including a hybrid and remote CDI approach to patient reviews inclusive of results over the last six months, and next steps as CoxHealth continues to optimize an effective CDI strategy. *This teleconference is part of the Cerner Collaborative.*

November 2, Noon CT
**Preparing for Comprehensive Primary Care Plus (CPC+)**
Donna Daniel, PhD, Senior Program Director, Clinical Quality Research, IBM Watson Health. In a continued effort to support the triple aim, the Comprehensive Primary Care Plus (CPC+) model will begin in January 2017. This advanced primary care medical home model uses regionally-based multi-payer payment reform and care delivery transformation to further propel primary care. In this presentation, Donna discusses how CPC+ builds on the foundation of the CPC initiative, key components of CPC+, and how organizations can set themselves up for CPC+ success. *This teleconference is part of the Value-Based Care Collaborative.*

November 3, 1-2 pm CT
**Risk Management at Henry Ford: Why you Cannot Afford to be Wrong**
Jane Harper, Director Privacy & Security Risk Management Services, Information Privacy & Security Office, Henry Ford Health System. This presentation discusses how risk management is a foundation to a robust security program and what happens when risk management goes wrong. Jane discusses how to
incorporate risk into your security framework, and how to look at security not just from an issue identification and remediation perspective but as another component of risk that if not managed can lead to losses. The presentation also touches on educating your executive leaders and boards of directors on understanding what their security risk tolerance is and what can happen when all risk (security and others) are not managed. This teleconference is part of the Security Collaborative.

November 8, 1-2 pm CT
MACRA: Assessing Its Impacts and How to Move Forward
Eric Finocchiaro, Managing Director, and Carol Chouinard, Managing Director, Deloitte Consulting, LLP. The MACRA reform fundamentally changes the healthcare payment system and will drive how care is delivered in the future. While both MACRA pathways ultimately lead to a shift into practicing Value Based Care, tactics, timing and priorities will differ and ultimately define the unique journey. As the 2017 reporting period quickly approaches, there are immediate and broad impacts on technology that should be part of any strategy. Join Eric and Carol to learn more about the MACRA technology journey, high-level core capabilities organizations must be thinking about and lessons we’ve learned with our clients to date. This teleconference is part of the Value-Based Care Collaborative.

November 10, 1-2 pm CT
Advanced Technology Improves Quality of Care at Hackensack UMC and Mt. Sinai
Nilesh Desai, BS, RPh., MBA, Administrator, Pharmacy and Clinical Operations, Hackensack University Medical Center, and Mukesh Shah, RPh, MBA (HCM), Director of Pharmacy, Mt. Sinai Medical Center. Driving quality, patient-centered care has become a central aim for healthcare providers, and pharmacy is a critical part of this quest. This discussion covers insights and best practices related to how two health systems use interoperable EMR and device messaging data to identify and drive efficiency and satisfaction improvements in their clinical operations. Nilesh and Mukesh describe their technology “decision making framework,” including the cost/benefit analysis. The conscientious buildout of clinical nursing components that rely on system interoperability will also be reviewed, along with highlighting stakeholder engagement and their approach to unified decision-making related to deploying technology in care areas. This teleconference is part of the Clinical Decision Support Collaborative.

November 15, 1-2 pm CT
Becoming Agile: Leveraging Strategies from Outside of Healthcare to Transform How Ascension Works
Jason Dinger, PhD, CEO MissionPoint Health Partners and COO, Ascension Care Management. MissionPoint Health Partners, a population health company that is part of Ascension, grew from managing one population in one market to managing the health needs of more than 250,000 members across multiple populations and almost 10,000 providers in seven states in just four years. As it transformed and ran into common healthcare challenges - sorting through data, identifying clinical priorities, selecting the best paths forward - MissionPoint needed a new way to prioritize and organize its work. Dr. Dinger turned outside healthcare for a solution and found Agile. Born from the high-tech world, Agile is an innovative way to identify, prioritize and then organization work. Agile drives decision-making down within the organization and provides powerful accountability and transparency across all parts of the organization. Learn how MissionPoint adapted the engine driving work at Facebook, SalesForce and Google to transform their population health work. This teleconference is part of the PMO Collaborative.

November 17, 1-2 pm CT
The New Baldrige Cybersecurity Excellence Framework and Leveraging NIST
Lowell Kruse, retired CEO, Heartland Health, 2009 Baldrige Award recipient and Baldrige Foundation Board member, and one of the founding Board Members of the Scottsdale Institute, and Al Faber, President and CEO, Baldrige Foundation. Leveraging the highly successful NIST Cybersecurity Framework and Baldrige Framework concepts, the new Cybersecurity Excellence Builder will be a tool which helps organizations improve their cybersecurity risk management and learn from best practices throughout the country. Lowell and Al discuss the goals of this tool, which are to: 1) help organizations understand and improve the robustness and effectiveness of their cybersecurity programs and practices; 2) internally gauge how cybersecurity efforts align to organizational strategy; and 3) emphasize the tracking and use of performance metrics to drive decision making. This teleconference is part of the Security Collaborative.

December 6, 1-2 pm CT
Integration of Personal/Wearable Devices with an EMR at Cedars-Sinai
Ray Duncan, MD, CTO, Cedars-Sinai Health System. In April 2015, Cedars-Sinai opened up their EMR patient portal for patients to link their wearable/personal devices and upload their fitness data. Since then,
more than 2000 patients have voluntarily uploaded data from Withings, Fitbit, and Apple Watch devices. Dr. Duncan reviews their experience with managing and visualizing patient-contributed data, lessons learned, and initial approaches to identifying outliers for clinical follow-up. This teleconference is part of the Value-Based Care Collaborative.

December 7, 1-2 pm CT
Pop Health Journey at Geisinger Health System
John Bulger, DO, MBA, Chief Medical Officer Population Health, Geisinger Health System and the Chief Medical Officer of Geisinger Health Plan. Geisinger has for many years innovated within the nexus of its clinical delivery system and health plan as both the deliverer and payer of care. The expanding vision of population health to the community at large necessitates evolving capabilities. Dr. Bulger discusses the refined ability to acquire and analyze patient data (processes and outcomes, including patient reported outcomes) and an expanding toolkit of interventions to improve health. Governance of the toolkit, using the available data is the drive of population health. This teleconference is part of the Value-Based Care Collaborative.

December 8, 1-2 pm CT
MIPS/MACRA and Beyond: What you Cannot Learn Just by Reading the Executive Summary
Dan Golder, MD, Principal Advisor, and Henry Stokman, Principal, Impact Advisors. This session examines the new MIPS/MACRA Final Rule (released 10-14-16) and its implications, providing not only a review of the rule’s provisions, but also additional insight and recommendations surrounding some of the “hidden hurdles” contained within the rule’s 2,000+ pages. Highlights include what we still don’t know about MIPS/MACRA, additional audit risks associated with MIPS/MACRA, and the top 5 things that every provider should be doing right now to prepare for MIPS. This teleconference is part of the Value-Based Care Collaborative.

December 12, 1-2 pm CT
Utilizing HealtheIntent in an ACO at Memorial Hermann
Nicole Clarke Luck, VP Finance for Memorial Hermann Medical Group, Memorial Hermann Physician Network and the ACO, and Amanda Hammel, VP, IT Operations and Population Health, Memorial Hermann Health System, and Bharat Sutariya, MD, VP and Chief Medical Officer, Population Health, Cerner. This session provides an overview of Memorial Hermann’s population health journey with emphasis on strategic investment and the progress the health system has made in establishing Cerner HealtheIntent population health platform and solutions. The speakers also highlight how two organizations collaborate to innovate and advance these capabilities. This teleconference is part of the Cerner Collaborative.

December 13, 1-2 pm CT
RTLS: Who Can Deliver Value Beyond the Basics?
Tanya Egbert, Research Director, and Emily Paxman, Strategic Operations Manager, KLAS. On a rudimentary level, Real-Time Location System (RTLS) products are used for asset tracking and temperature monitoring, but providers today are looking to go beyond the basics and leverage RTLS products to improve care quality, increase staff workflow efficiency, and improve their bottom lines. Join us as Tanya shares insights into which vendors are proving their ability to go beyond the basics to deliver value.