

J. Michael Kramer, MD, MBA
Senior Vice President and Chief Quality Officer, Spectrum Health System

J. Michael Kramer, MD, MBA, is a national leader in hard-wiring safety, quality and clinical outcomes into systems of care. Michael has more than 15 years of experience leading the design, adoption and optimization of electronic medical record (EMR) systems. Currently, more than 33 hospitals and hundreds of practices have realized high-quality care and evidence-based outcomes from this work.

Dr. Kramer is responsible for Spectrum Health's systemwide quality improvement, clinical analytics and clinical informatics. His dual focus on quality and clinical informatics combines two crucial functions that make quality and safety integral to the system's focus on enhancing the patient experience.

Dr. Kramer earned his bachelor's degree from Miami University, Oxford, Ohio; his medical degree from Case Western Reserve University School of Medicine, Cleveland, Ohio; residencies in internal medicine and pediatrics; and his MBA, with an emphasis on health care and information technology, from University of Michigan, Ann Arbor, Mich. Dr. Kramer also completed the Robert Wood Johnson Foundation Clinical Scholars summer study program at University of Michigan. In 2009, he received the Up & Comer award from Modern Healthcare magazine.

Before joining Spectrum Health, he served as system vice president and chief medical information officer for Trinity Health in Novi, Mich. He helped lead the team that achieved Stage 1 Meaningful Use threshold metrics across 30 hospitals simultaneously. Dr. Kramer spearheaded the implementation of computerized prescriber order entry across 27 hospitals within the system. Prior to Trinity Health, he also was physician lead for clinical systems integration, faculty member, and fellow in internal medicine and informatics for University of Michigan and Veterans Administration Ann Arbor Healthcare System. While there, he led internally developed EMR and order-entry systems. Dr. Kramer has experience facilitating nationwide teams to improve medication reconciliation, the discharge process, automated quality measure reporting, reduction in decision-support alert fatigue and order-set collaborative. He also has been published in professional journals and books on the topic of information technology in health care.