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## PAUL MERRYWELL, BSB, MSB

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With more than 30 years of diverse leadership experience serving military, manufacturing and healthcare corporations, Mr. Paul Merrywell is currently the Vice President and Chief Information Officer for Mountain States Health Alliance (MSHA). Based in Johnson City, Tennessee, MSHA is the Largest healthcare system in Northeast Tennessee and Southwest Virginia with 13 hospitals in 29 counties comprised of approximately 10,000 team members, associated physicians, and volunteers.

Paul earned his Bachelor of Science, Business and Management from the University of Maryland and his Master of Science and Management from Webster University-St. Louis, Missouri. Paul is certified in Information Technology Infrastructure Library (ITIL) Foundations.

In his role as VP/CIO, Paul provides MSHA's vision and leadership across the alliance-wide information technology (IT) transformation process. The transformation was completed using the first of its kind, customer-focused Information Technology Adoption Center. Paul is a principal in designing and implementing this corporate based adoption center focused on exceptional transformation converting 13 Hospitals and 90 Practices in 18 months with 2,038 acute and 222 ambulatory new Providers.

Paul provides senior level leadership for MSHA's comprehensive health care network, including ACO and health plan services, with strategic planning and implementation of enterprise information systems supporting both distributed and centralized clinical and business operations to achieve beneficial and cost effective enterprise-wide operating goals. Efforts such as the Information Technology Governance Committee (ITGC) comprised of senior level MSHA leadership, foster an environment of inclusion between technology departments and customers. Partnering with other senior leaders provides the foundation required for strategic alignment with overall organizational goals and objectives. In 2016 MSHA received its fifth consecutive "Most Wired" award established for those organizations rated as best in class with regard to their progress in the implementation and use of information technology.

People and service are essential to Paul. He has invested in both by insisting on Leadership Development programs, individual team member development plans, and building a "customer first" department of ownership and accountability. Paul re-established the credibility of local IT teams by building strong working relationships with senior leaders across all departments and services of the integrated health system and by delivering superior quality information services.

Prior to his role at MSHA, Paul served as a senior leader at Mercy Health System, the 5<sup>th</sup> largest Catholic healthcare system headquartered in St. Louis and in technology leadership roles at Baldor Electric and Sprang and Company both located in NW Arkansas. In addition, Paul served as a Data Systems Officer in the United States Marine Corps. In these positions, Paul's major projects included several \$150+ million construction projects with \$120+ million information technology and equipment budgets, utilizing project and support staffs of 200+ team members.

Paul is married to Teena Merrywell. Paul and Teena live in Johnson City, TN and have a son Jack who lives and works in Kansas City, MO.



**Paul Merrywell**  
Vice President &  
Chief Information Officer