



SCOTTSDALE INSTITUTE

Membership Services Office 1550 Utica Avenue South, Suite 550 Minneapolis, MN 55416
Phone: 952.545.5880 Fax: 952.545.6116
Email: scottsdale@fcg.com

2002 Program Report

February 1

Home Health Outcomes Group; “Improving OASIS Reporting and Performance”, Nancy Shultes, Ascension Health, facilitates a discussion to support members’ compliance with new CMS requirements and improve patient care.

February 13

Medical Informatics Group. “Integrating Documentation into Care Management Systems”, Mychelle Mowry, FCG, and Dr. Byron Davies, AZ School of Health Sciences, facilitate a discussion on the process and technology aspects of electronic clinical documentation.

March 8, 9

CIO and Medical Informatics Meeting, Park City, UT, focusing on clinical information system issues and solutions for both physicians and IT professionals. Rich Pollack, CIO, UT MD Anderson Cancer Center, Mathew Calais, CIO, Legacy Health System, Dr. Brian Anderson, EVP Clinical Services, Allina Hospitals and Clinics, Kristy Mouser, Director, Aventis MyDocOnLine, Jay Backstrom, Director, FCG, Tim Zoph, CIO, and Julie Creamer, CNO, Northwestern Memorial Hospital, and Dr. David Classen, VP, FCG, present and facilitate.

March 14

Revenue Cycle Group: “Managing Small Balance Accounts”, Legacy Health System, presenters, and Patrick Jennings, Stockamp & Associates, facilitator, discuss the issue and solutions.

March 15

“Clinical Transformation”, Mitch Morris, MD, and Emily Welebob, FCG, present an approach to the integration of people, process and technology necessary to achieve the transformation of patient care.

March 20

“HIPAA Update”, Keith MacDonald and Diane Faup, FCG, presenters.

March 26

Home Health Group; “OASIS Reporting: Medication Use and Compliance”, Nancy Shultes, Ascension Health, facilitates the discussion of new CMS reporting requirements and how to use them in operations improvement.

April 4

“CPOE Update”, Dr. David Classen and Dona Stablein, FCG, present current research and implementation work.

April Survey

“Roles, Responsibilities, and Organizational Structure for Medical Informatics”; results available.

April 10

Medical Informatics Group, “The Emerging Medical Informatics Role”, Dr. Rob Beardall, Fletcher Allen, facilitates the discussion of survey results.

April 18-20

Scottsdale Institute Annual Conference, “Managing and Leading Culture Change”, Scottsdale AZ; our signature event for all executive members. Stan Nelson, Chairman, Scottsdale Institute, host, and Dr. David Callender, COO, MD Anderson Cancer Center, Eric Yablonka, CIO, University of Chicago Hospitals and Health System, David Burik, President, Tiber Group, Gary Kaatz, CEO, Rockford Health System, Peter Maddox, Senior VP Corporate Development, CHRISTUS Health, Joe Toomey, CEO, Resurrection Health Care, Don Wegmiller, CEO, Clark/Bardes Consulting, David Campbell, CEO, Saint Vincent Catholic Medical Centers, Peter Fine, CEO, Banner Health System, Dr. James Leonard, CEO, Carle Foundation, Brock Nelson, CEO, Children’s Hospitals and Clinics, Dr. Mitch





Morris, VP, FCG, Robert Gunn, VP, Aventis MyDocOnLine, Dr. Jeff Rose, VP, Cerner Corporation, Dr. Ed Septimus, Medical Director, Memorial Hermann Healthcare System, Dr. George Block, Medical Director, CHW, Linda Kresge, Chief Nurse Executive, CHW Redwood City, Ann Schrader, COO, HealthEast, Donna Payne, Senior VP, Child Health Corporation of America, Dr. David Classen, VP, FCG, Avery Cloud, CIO, and Dr. James White, CMO, Integris Health, Dr. Tejal Gandhi, Director of Patient Safety and Dr. Gil Kuperman, Associate Director Clinical Systems R&D, Partners Healthcare, John Fields, VP Operations, Central Maine Healthcare, Don Kooy, CIO, McLaren Health Care, Dr. Daniel Winship, CEO, University of Missouri, Gordon Sprenger, Past President Allina Health System, Dale Stockamp, CEO, Stockamp & Associates, Bill Young, Advisor, Central Maine Healthcare, Bob Clarke, CEO, Memorial Health System, Gary Fennessy, VP Finance, Northwestern Memorial Hospital, Rick Fullmer, Executive Director, University of Utah Hospitals and Clinics, David Haray, VP, Financial Services, Stanford Hospital and Clinics, and Guy Orne, CFO, Central Maine Healthcare, present and facilitate.

April 23

Home Health Group, “Patient Assessment Documentation and Interpretation”, Nancy Shultes, Ascension Health, facilitates the continued discussion of home health documentation and reporting.

April 26

Medical Informatics Group, “Integrating Medical Vocabularies and Nomenclatures”, Dr. Lee Min Lau, 3M, presents a definition and approach to integrating vocabularies to improve medical documentation.

April 26

Nursing Informatics Group, “Integrating Nursing Vocabularies and Nomenclatures”, Suzanne Bakken, RN, PhD, Columbia University, presents a definition and approach to integrating vocabularies to improve nursing documentation.

May 10

“CPOE and Medication Safety”, Dr. David Classen and Dona Stablein, FCG, present results and impact of CPOE on medication ordering and administration.

May 23

Home Health Group, “Improving Reporting and Feedback to CMS”, Nancy Shultes, Ascension, facilitates.

June 6

“Enterprise Digital Imaging”, Jay Backstrom and Marcia McCoy, FCG, present an industry trends update.

June 14

Medical Informatics Group, “E-Patient Centered Communication”, Dr. Danny Sands, Care Group, presents the approach used by Care Group to optimize the web for patient-physician communication.

June 25

Medical and Nursing Informatics, “Integrating Medical and Nursing Documentation and Care Process using SNOMED”, Dr. James Campbell, University of Nebraska, describes his integrated approach to documentation and the physician-nursing relationship.

June 27

“Clinical Transformation: Benefits Realization - Measuring the Impact”, Mychelle Mowry and Doug Thompson, FCG, present a framework for measuring value from transformed processes.

June 27

“Revenue Cycle Benchmarking”, a discussion to create a tool and process for Scottsdale members, sponsored by Stockamp & Associates. The database will support ongoing discussions on best practices and how to achieve them.

July 9

Cerner Collaboration, “Measuring Operational Acceptance”, David Bradshaw, CIO, Memorial Hermann, facilitates a discussion to establish a collaboration across member organizations who are implementing Cerner.

July 10

“NEHEN Overview: The New England EDI Network”, John Glaser, CIO, Partners Healthcare, discusses the network he championed to enable electronic transactions among providers and payers in the Boston region.



July 18

“Clinical Systems Benefits Measurement, How to and Case Studies”, Doug Thompson, FCG, presents a model for clinical benefits metrics, and examples from recent client work.

July 24

“AMR Metrics and Case Studies”, Keith MacDonald, FCG, reviews recent research work and its applicability to current implementations.

July 26

“Cerner Collaborators: Change Management”, David Bradshaw, CIO, Memorial Hermann, and Paul Browne, VP IS, Trinity Health, explain their project management and governance structures, and share work products.

August 14

“Evidence Based Clinical Decision Support”, Scott Weingarten, MD, President, Zynx Health, reviews his approach and results from the use of EBDS.

August 22

Nursing Shortage and Information Technology: “Web-based Scheduling, Staffing, and Credentialing Tools”, Craig Hershovitz, CTO, E2Staff, presents an approach to self service staffing and credentialing management, describing satisfaction and operational efficiencies.

August 22

“Revenue Cycle Benchmarking”, an introduction to Scottsdale Institute tools and program, sponsored by Stockamp & Associates. Data collection and analysis allow members to share data and practices to improve revenue cycle processes.

August 23

Cerner Collaborative, “Implementing Knowledge Management”, Dr. Donald Crandall, VP Clinical Informatics, Trinity Health, facilitates a discussion on implementation of rules, alerts and reminders.

August 23

“Home Health Outcomes Improvement”, and introduction to Scottsdale Institute tools and program, Marcia Miller and Judy Stone, Sutter VNAH, review the tool they developed and how to use it.

September 9

“Patient Safety Dashboards”, Don Kooy, EVP McLaren Health System, facilitator, shares the McLaren Dashboard and how it is used.

September 18

“Bar Coding Technology Applications in Patient Safety”, John Grotting, CEO, Bridge Medical, John Hummel, CIO, Sutter Health, and Jeff Ramirez, Chief, Clinical and Management Applications, Veterans Administration, present the results of bar code use in their organizations and review tips for implementation.

September 24

“Knowledge Management: Partners Healthcare Experience”, John Glaser, CIO, Partners Healthcare, reviews the approach to KM at Partners.

October 15

“Massachusetts Collaborative for HIPAA Privacy”, Karen Grant, VP, Partners Healthcare and Elliot Stone, President, Massachusetts Data Consortium, explain how Boston payer and provider Privacy Officers have worked together to improve patient satisfaction and reduce costs.

October 18

“Cerner Collaborative: Training and Super User Strategies”, Donna MacDonough and Linda Lazarine, Memorial Hermann Health System, facilitators, share work products and lessons learned.

October 18

“Home Health Outcomes Improvement: Comparing Survey Data Results”, Judy Stone and Marcia Miller, Sutter VHAH facilitators, guide us through the initial results of the member survey.



October 22 & 23

Fall Scottsdale Institute meeting for CIO's, Physician Leaders and Patient Care/Nursing Executives, Chicago, IL. "Enabling Patient Care and Safety: A Look Forward" includes panel discussions, presentations, and an open forum for considering new solutions. Elmore Rigamer, M.D., System Medical Director & Medical Director, Informatics, CHRISTUS Health, Joel Shoolin, D.O., Vice President, Clinical Informatics, Advocate Health Care, Todd Peterson, System Support Chief Information Officer, Sutter Health, Paul Barach, M.D., M.P.H., Editor, Quality & Safety in Healthcare, University of Chicago, C. Martin Harris, M.D., Chief Information Officer, Cleveland Clinic, Stephen Small, M.D., Director, Developing Center for Patient Safety, University of Chicago, David Classen, M.D., Vice President, First Consulting Group, Ann Kobs, President, Ann Kobs & Associates, John Crossley, R.N. Ph. D., Associate VP for Operations & Nursing Practice, Rich Pollack, Vice President & Chief Information Officer and Sherry Martin, Vice President for Quality Management, U.T. M.D. Anderson Cancer Center, Bruce Tesmer, Captain, Continental Airlines, Tim Hearing, Chief Information Officer, Sacramento Sierra Region, Sutter Health, John Grotting, Chief Executive Officer, Bridge Medical, Tim Zoph, Vice President, IS & Chief Information Officer, Northwestern Memorial Hospital, Dave Dimond, Vice President, First Consulting Group, Randy O'Steen, Director of Research & Development, and Darrick Nelson, M.D., Family Medicine, CHRISTUS Health, Harry Moseley, Director of Information Services, Aurora Medical Group, Ann Schrader, R.N., Chief Operating Officer, HealthEast Care System, Brian Anderson, M.D., Executive Vice President, Clinical Services, Allina Hospitals & Clinics, Bruce Bowers, Director, Mychelle Mowry, Vice President, and Peter Smith, Vice President, First Consulting Group present and facilitate.

October 29

"Implications of HIPAA on Clinical Research", Suzi Birz, Principal, HiQAnalytics, explains the future rules for use of clinical data for trials and research.

November 6

"Santa Barbara Community Collaborative", Mike Schrader, CIO, Santa Barbara Regional Health Authority and Lori Evans, Care Science, present the patient data information process in use in Santa Barbara County.

November 15

Home Health Outcomes Improvement: "Best Practices and Lessons Learned", based on data collected by and shared among SI members.

November 20

"Beyond CPOE: Integrating Technologies to Reduce Prescription Error", Pam Bennett, Patient Safety Coordinator, and Byron Bair, MD, Veteran's Administration, Salt Lake City, present their work on integrating CPOE, Bar Code POC, and treatment modalities into the EMR and the resulting impact on prescription error.

November 21

"Revenue Cycle Benchmarking": a review of data collected by members and analyzed by Corporate Partner, Stockamp & Associates. Ongoing calls will focus on best practices and sharing of tactics to achieve them.

November 22

Cerner Collaborative Group: "Creating the Dynamic Learning Lab: Considerations and Solutions", Dr. John Muchmore, Integris Health, facilitator.

December 4

"Enterprise Storage Utility", Rob Burgess, FCG, reviews the state of the industry in storage technology as it relates to the efficient management of increasing volumes of data, images, voice, and text.

December 11

"Security Penetration Test Results", John Hummel, CIO, Ray Balut, Chief Security Officer, and Todd Peterson, Support Services CIO, Sutter Health, Sacramento, present the results of the penetration test conducted with Scottsdale Institute member volunteers and summarize the industry strengths and weaknesses.

December 20

"Robert Wood Johnson Foundation Health e-Technologies Grant", a discussion among 13 member organizations to discover joint research opportunities. Steve O'Dell and Keith MacDonald, FCG Emerging Practices Research, facilitators.

December 20

Cerner Collaborative Group: "Benefits Measurement: Selecting and Implementing Operational Metrics", Linda Lockwood and Jenny McCaskey, FCG, facilitators.