

SCOTTSDALE INSTITUTE FALL 2011 FORUM

"Becoming Accountable In Healthcare"

Hosted by St. Vincent Health/Ascension Health, Indianapolis

Scottsdale Institute's Annual Fall Forum, held October 6 – 7, 2011, at the brand-new JW Marriott in Indianapolis, brought us to a large faith-based health system that is focused on mission as it moves forward like other SI organizations toward accountable care. SI Chairman Stan Nelson introduced Vincent Caponi, CEO of St. Vincent Health and Ministry Market Leader-Indiana/Wisconsin, Ascension Health, who welcomed 100 executives from SI member organizations and sponsors to discuss how health systems can use IT to become accountable in healthcare and position themselves for emerging payment systems based on value rather than fee for service. Alan Snell, MD, CMIO at St. Vincent Health, was a gracious and charming Master of Ceremonies.



Mark Zirkelbach, Loma Linda University Medical Center, Stan Nelson and Vince Caponi share thoughts following Mr. Caponi's keynote.

Mr. Caponi described how Indianapolis-based St. Vincent, with 22 hospitals and 16,000 employees, aims to become a **"Highly Reliable Organization,"** or HRO, with a culture of safety built upon five precepts:

1. A preoccupation with failure;
2. Reluctance to accept simplifications;
3. Sensitivity to operations;
4. Resilience to error;
5. Deference to expertise.



Jon Rahman, MD at St. Vincent Health, kicked off the morning's first panel discussion, **"The Landscape for Successful Accountable Care: Models, Approaches and Tools."**

(L-R) Dr. Rahman, Gerry Lewis, Seton Family of Hospitals, David Johnson, BioCrossroads, Andrew Wiesenthal, MD, Deloitte, John Cuddeback, MD, American Medical Group Association. ▶



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For complete presentations and audio recordings visit the SI website at www.scottsdaleinstitute.org.



Joe Boyce, MD, Heartland Health, Bob Murphy, MD, Memorial Hermann, and Mike Neal, Cerner, enjoy a break from afternoon talks.

Erica Drazen, CSC, moderated the second morning panel discussion **“Operations and Leadership: Translating Strategy into Structure,”** which included Jennifer Close, Dean Clinic, Barbara Gray, Premier, Steve Hanson, Texas Health Resources, and Terri Richards, Ministry Health Care.



(L-R), Terri Richards, John Meister, Parkview Health, and Erica Drazen share further thoughts on the morning topics.



Ferdinand Velasco, MD, Texas Health Resources, and Anne-Marie Audet, MD, The Commonwealth Fund, continue the discussion on accountable care.



Jim Nolin, MD, Ascension Health, and John Stone, MD, Providence Hospital, huddle during break.



Thursday afternoon featured a panel discussion on **“Clinical Quality and Outcomes: Drivers and Results.”**

A second afternoon panel tackled the topic **“IT and Informatics Requirements, Implications, and Action.”**



(L-R) David Pryor, MD, Ascension Health, moderator, Ann-Marie Audet, MD, The Commonwealth Fund, Steve Heilman, MD, Norton Healthcare, and Mark Rumans, MD, Billings Clinic.



(L-R) Moderator Ray Scott, VP, OptumInsight, Jeff Rose, MD, Ascension Health, Joe Boyce, MD, Heartland Health, Dave Lundal, SSM Health Technologies, and Tom Liddell, Michiana Health Information Network.



Clem McDonald, MD, D.Sc., and Alan Snell, MD, share a Hoosier moment.

computers in healthcare, Dr. McDonald regaled the crowd with stories of the early days of medical informatics, the history of the Institute and what a critical role that clinical and IT standards play in the continuing advance of healthcare.



A large and enthusiastic group of attendees joined the Friday morning tour to the Regenstrief Institute, a renowned medical informatics research center in Indianapolis, and to St. Vincent Health headquarters for presentations on the pioneering Indiana Health Information Exchange, the Indiana Network for Patient Care and other groundbreaking initiatives centered in Indianapolis. Highlighting the morning was a presentation by Clem McDonald, MD, D.Sc., former director of Regenstrief and The Indiana Network for Patient Care, and now director of The Lister Hill National Center for Biomedical Communications, part of the National Library of Medicine. A legendary pioneer in the use of



Attendees enjoyed several informatics demonstrations at the Regenstrief Institute on Friday morning.



Regenstrief experts demonstrate innovative clinical-decision-support applications in an EHR.



◀ *Stan Simpson, regional CIO for Ascension Health IS and St. Vincent Health, and Alan Snell, MD, CMIO, St. Vincent Health, describe St. Vincent's IT strategy to the Friday morning tour group.*



SCOTTSDALE INSTITUTE FALL 2011 FORUM FACULTY LIST

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VINCE CAPOINI, CEO, St. Vincent Health, and Ministry Market Leader-Indiana/Wisconsin, Ascension Health

JENNIFER CLOSE, VP, Operations, Office of Medical Affairs, Dean Clinic

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STEVEN J. HEILMAN, MD, System VP and CMIO, Norton Healthcare

DAVID JOHNSON, President & CEO, BioCrossroads

GERRY LEWIS, CIO, Seton Family of Hospitals and Regional CIO, Ascension Health Information Services

TOM LIDDELL, Executive Director, Michiana Health Information Network

DAVID E. LUNDAL, FACHE, VP & Regional CIO, SSM Health Technologies, Dean Clinic and Wisconsin Integrated Information Technology & Telemedicine Systems

DAVID MADISON, MD, Allscripts-EHR Physician Lead, St. Vincent Health

CLEM MCDONALD, MD, D.Sc., Former Director, Regenstrief Institute and The Indiana Network for Patient Care, and Director, The Lister Hill National Center for Biomedical Communications

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